



**New Hampshire Department of Health and Human Services
Transportation Management for New Hampshire Health Protection Program
(NHHPP)
RFB-2017-OMBP-02-Trans**

ADDENDUM #2

On July 25, 2016 the New Hampshire Department of Health and Human Services published a request for proposals, requesting proposals for the management of the transportation benefit offered to members of the New Hampshire Health Protection (NHHPP) Premium Assistance Program (PAP) and Fee-For-Service (FFS) on a statewide level.

The Department is publishing this addendum to:

- 1. Delete and replace Table of Contents, 7.1 Contract Terms, Conditions and Penalties, Forms, with the following:**

7.1 Contract Terms, Conditions and Liquidated Damages

- 2. Delete and replace Section 2, Statement of Work, Subsection 2.4, with the following:**

2.4 The selected vendor must provide transportation to and from non-emergent appointments. The Department anticipates a volume of 18,000 one-way transports per month, of which 25 to 35 will require wheelchair transportation.

- 3. Delete and replace Section 3, Schedule of Events, Subsection 3.1, Timetable, with the following:**

3.1 Timetable

EVENT	DATE
RFB Release Date	July 25, 2016
Bidder Questions Due	July 29, 2016
Answers to Bidder Questions Posted	August 15, 2016
Bid Due Date	2:00 PM September 9, 2016

- 4. Amend the title of Section 7.1, Contract Terms, Conditions and Penalties, Forms, to read:**

7.1 Contract Terms, Conditions and Liquidated Damages



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5. Delete and replace Appendix E, Scope of Services, Section 2, Contractor Obligations, Subsection 2.13, New or Modified Product Attachments, with the following:

2.13 RESERVED

6. Delete and replace Appendix E, Scope of Services, Section 5, Vendor Provider Requirements, Subsection 5.1.5, Performance Commitments, Paragraph 5.1.5.3, with the following:

5.1.5.3 Vendor Provider No-Show Responsibility. The Contractor shall be responsible for facilitating the subsequent rescheduling of transportation following a Vendor Provider no-show, Vendor Provider cancellation less than twenty-four (24) hours in advance or Vendor failure to identify a Vendor Provider for a trip. The Contractor shall be responsible for any fees or costs incurred by the Department or Covered Person as a result of the no-show or late cancellation. Any such fees shall be deducted from Contractor's compensation as outlined Section 7, Performance Measures and Liquidated Damages.

7. Amend Appendix E, Scope of Services, Section 6, Reporting Requirements, Subsection 6.4 to read:

6.4 Failure to meet performance standards may result in liquidated damages as indicated in Table 6.1-A.,

8. Amend Appendix E, Section 6, Reporting Requirements, Title of Table 6.1-A, to read:

TABLE 6.1-A Performance Reports and Liquidated Damages

9. Amend Appendix E, Section 6, Reporting Requirements, Table 6.1-A, Performance Reports and Liquidated Damages, Title to Column #8 to read:

Liquidated Damages

10. Delete and replace Addendum # 1, Item #14